If my claim is to be sent from this country to another EU country

Information on the procedure for sending a compensation application

If you fell victim to a crime while you were abroad (in an EU country in which you do not live) you can submit the application to the assisting authority of the country in which you live. The assisting authority translates and transmits the application to the deciding authority of the EU country where the crime was committed. The deciding authority is responsible for assessing the application and payment of the compensation.

Here you can find information about **the procedure you need to follow to have your application sent from your country of residence to the EU country where the crime was committed**. According to EU law, the EU country in which the crime was committed is the one that is responsible for paying the compensation. In order to find the procedure to follow you should look at information for your country of residence.

Please select the relevant country's flag to obtain detailed national information.

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If my claim is to be sent from this country to another EU country - Belgium

Which authority will help me send a claim to another EU country?

(a) The Commission for financial assistance to victims of intentional acts of violence (*Commission pour l'aide financière aux victimes d'actes intentionnels de violence*) can help victims who are Belgian nationals or residents of Belgium to obtain compensation in another EU country.

Address:

Commission pour l'aide financière aux victimes d'actes intentionnels de violence

SPF Justice

Boulevard de Waterloo 115

1000 BRUXELLES

(b) For the cases of victims of terrorism, the Commission's Terrorism Division must be contacted.

Postal Address:

Commission pour l'aide financière aux victimes d'actes intentionnels de violence – Division Terrorisme

SPF Justice

Boulevard de Waterloo 115

1000 BRUXELLES

Email Address: terrorvictims@just.fgov.be

What is the role of the assisting authority?

Under Article 40 of the Law of 1 August 1985, as the assisting authority in a cross-border case, the Commission is responsible for:

1. providing the claimant with essential information on the possibilities of claiming compensation in the Member State where the act was committed, as well as the claim forms needed, based on a manual produced by the European Commission;
2. providing the claimant, upon request, with general guidance and information on how the form should be completed and what supporting documentation may be required;
3. transmitting the claim and any supporting documentation as quickly as possible to the deciding authority of the EU Member State where the act was committed, using the standard form produced by the European Commission;
4. providing the claimant, if necessary, with general guidance in meeting any request for supplementary information from the deciding authority and, upon the claimant's request, transmitting such information as soon as possible directly to the deciding authority, enclosing, where appropriate, a list of any supporting documentation transmitted;
5. making the necessary arrangements where the deciding authority decides to hear the claimant or any other person such as a witness or expert.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

This issue has not yet arisen and is still being considered.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Bulgaria

Which authority will help me send a claim to another EU country?

MINISTRY OF JUSTICE OF THE REPUBLIC OF BULGARIA

National Council for Assistance and Compensation to Victims of Crime

Address: 1 Slavyanska Street, Sofia 1040, Republic of Bulgaria

Web: https://www.compensation.bg

What is the role of the assisting authority?

The National Council for Assistance and Compensation to Victims of Crime seeks assistance from the competent authorities of other countries in cases where Bulgarian nationals have become crime victims abroad. It also assists foreign nationals legally residing in the Republic of Bulgaria in order to provide support measures.

The National Council assists Bulgarian nationals who have become crime victims in another EU Member State in filling out applications for compensation and transmits the completed forms to the competent authority of the other Member State concerned.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes, it will. The National Council for Assistance and Compensation to Victims of Crime will translate the supporting documents if necessary. Crime victims do not pay for this translation.

Are there administrative or other charges to be paid when the claim is sent abroad?

No, there are not.

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If my claim is to be sent from this country to another EU country - Czechia

Which authority will help me send a claim to another EU country?

Ministry of Justice of the Czech Republic, Department of Compensation

Vyšehradská 16

CZ-128 00

Prague 2

Tel: (420) 221997966

Fax : (420) 221997967

Email: odsk@msp.justice.cz

What is the role of the assisting authority?

Provide contact and communication with the deciding authority.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The documents will be translated by the assisting authority at its own expense.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Denmark

Which authority will help me send a claim to another EU country?

The Danish Criminal Injuries Compensation Board (*Erstatningsnævnet*)

Address: Toldboden 2, 2. sal DK-8800 Viborg

Email: Erstatningsnaevnet@erstatningsnaevnet.dk

Tel.: +45 33 92 33 34

Website: http://www.erstatningsnaevnet.dk/da/GlobalMenu/english.aspx

What is the role of the assisting authority?

As the assisting authority, the Danish Criminal Injuries Compensation Board shall assist applicants with the translation and submission of their application to another EU country and, during the proceedings, shall assist with the translation of documents received from, or to be submitted to, another EU country.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes. The Danish Criminal Injuries Compensation Board shall contact a translator and pay the cost for the translation of any documents required.

Are there administrative or other charges to be paid when the claim is sent abroad?

No. The Danish Criminal Injuries Compensation Board shall pay all expenses in connection with submission of the application abroad.

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If my claim is to be sent from this country to another EU country - Germany

Which authority will help me send a claim to another EU country?

Federal Ministry of Labour and Social Affairs

Rochusstraße 1

53123 Bonn

Tel.: +49 228 99527 0

Fax: +49 228 99527 4134

Email: dub@bmas.bund.de

Further information can be found here:

Anspruch auf Entschädigung bei Gewalttaten im europäischen Ausland

Compensation for victims of violent crimes committed in another EU Member State

What is the role of the points of contact?

The German assisting authority at the Federal Ministry of Labour and Social Affairs helps victims of violent crime who are resident in Germany to claim compensation in the European Member State in which the crime was committed.

Its role includes in particular:

providing the victims of violent crime with information on the options available to them in terms of applying for compensation abroad (including information about the procedure in that country, time limits for submitting a claim, eligibility conditions, and supporting documents that should be enclosed with the claim);

making available the claim forms of the Member States where the crime was committed;

finding out which authority is responsible for reaching a decision on the claim for compensation in the Member State where the crime was committed;

transmitting the claim for compensation and any supporting documentation to the deciding authority;

translating documents and correspondence into the relevant local language free of charge;
following the development of the compensation procedure and keeping those concerned up-to-date.
The EU Member States decide on a claim solely on the basis of their national law. The German assisting authority cannot influence the procedure in the other Member State or the decision.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

You may send the necessary documents in your national language. They will be translated for you free of charge.

Are there administrative or other charges to be paid when the claim is sent abroad?

The German authorities do not charge any fees. Other EU Member States may require a fee to be paid before your claim is processed.

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If my claim is to be sent from this country to another EU country - Estonia

Which authority will help me send a claim to another EU country?

Social Insurance Board
Endla 8
15092
TALLINN
Telephone: +372 612 1360
Fax: +372 640 8155
E-mail: info@sotsiaalkindlustusamet.ee
Website: http://www.sotsiaalkindlustusamet.ee/
Comments:
The deciding authority is the Social Insurance Board together with its local pension departments.

What is the role of the assisting authority?

To assist in completing and submitting applications for compensation and supporting documents to the competent authority of another country.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

If a person approaches the competent authority of another country directly, the costs will be borne by that person. If the documents are submitted via the Social Insurance Board, the required forms will be completed and an unofficial translation will be enclosed, if necessary. The translation service will be paid for by the Social Insurance Board.

Are there administrative or other charges to be paid when a claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Greece

Which authority will help me send a claim to another EU country?

The Hellenic Assisting Authority (Ellinikí Archí Syndromís)
96 Mesogeion Avenue
11527, Athens
Tel.: +30 213 130 7056
Email: assistingauthority@justice.gov.gr
https://www.ministryofjustice.gr/English/?page_id=762

What is the role of the assisting authority?

It can send you a claim form to fill in and give you information on procedural matters and on the law of the other State. It can also mediate with regard to any clarifications regarding your claim.
It will take delivery of your claim and send it to the corresponding assisting authority in the other country, without itself making any assessment of the claim, and will inform you of the progress of the case.
It will assist the compensation authority of the Member State concerned in the hearing of the applicant or other parties such as witnesses or experts.
At the request of the compensation authority of the Member State concerned: (a) it will assist the compensation authority when the hearing is conducted directly by the compensation authority, by telephone or by video conference, in accordance with Greek law, in which case the Assisting Authority will provide and ensure the necessary logistical infrastructure; or (b) it will conduct the hearing itself, in accordance with Greek law, and send a report on the hearing to the compensation authority of the Member State concerned. In the latter case, the report on the hearing, which is drawn up in Greek, will be translated into the official language or one of the official languages of the other Member State, or any other EU language that that Member State has indicated it can accept.
The costs incurred by the Hellenic Assisting Authority for this purpose are borne by the Greek State.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The claim form and any required supporting documents will be translated under the responsibility and at the expense of the Hellenic Assisting Authority into the official language or one of the official languages of the Member State where the compensation body to which the documentation is sent is located, or into any other EU language that that Member State has indicated it can accept.

Are there administrative or other charges to be paid when the claim is sent abroad?

No, unless the country receiving the claim imposes any charges.

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If my claim is to be sent from this country to another EU country - Spain

Which authority will help me send a claim to another EU country?

For **violent crimes and sexual offences**, the Oficinas de Asistencia a las Víctimas del delito (*Crime Victim Support Offices*) are the assisting authority.
You can find the **locations** of the **Crime Victim Support Offices** at the following **link**.
For **terrorism offences**, the Ministry of the Interior is the assisting authority.
You can check the **website of the Ministry of the Interior** for information on the assisting authority.

What is the role of the assisting authority?

For **violent crimes and sexual offences**, the Crime Victim Support Offices are the assisting authority for victims of crime in cross-border situations, in cases where the crime was committed in an EU Member State other than Spain and the victim is habitually resident in Spain.
Compensation can be applied for in accordance with Spanish legislation, except where the crime was committed in Spain and the applicant for aid is habitually resident in another EU Member State, **when the crime was committed in an EU Member State other than Spain and the applicant is habitually resident in Spain**. In the latter case, the assisting authority, which is the **Crime Victim Support Office** of the province in which the victim resides, will cooperate in initiating and handling the procedures for the granting of the aid by the EU Member State in which the crime was committed, and will provide the applicant for aid with the following:
Information about the possibilities of claiming financial aid or compensation, the procedures and forms required, including the way in which these must be completed, and the supporting documentation that may be necessary.
General guidance about how to meet requests for additional information.
Moreover, as assisting authority, the Crime Victim Support Offices must do the following:
Forward the claim and supporting documents, as well as any documents that may be required subsequently, to the deciding authority appointed by the State in whose territory the crime was committed.
Cooperate with the designated deciding authority for the State in whose territory the crime was committed if, in accordance with its national legislation, that State agrees to a hearing for the applicant or any other person.
At the request of the deciding authority, this cooperation by the Crime Victim Support Offices could consist in providing whatever is necessary for the deciding authority to hold the hearing directly, in particular by telephone or videoconferencing, or in giving a hearing to an applicant for financial aid or to any other person and sending a report of the hearing to the deciding authority. If the person to be heard agrees, the deciding authority can hold the hearing directly.
In the case of **terrorism offences**, if the terrorist act occurred outside Spain, Spanish nationals abroad who become victims of groups that habitually operate in Spain, or of terrorist acts against the Spanish State or Spanish interests, will generally be entitled to aid. Similarly, participants in peace and security operations forming part of Spanish contingents abroad that are the object of a terrorist attack will also be entitled to the aid provided for in law.
In the case of **terrorism offences in cross-border situations**, if the crime is committed in an EU Member State other than Spain and the victim is habitually resident in Spain, the **Ministry of the Interior** - specifically, **the Directorate-General for the Support of Victims of Terrorism**(*Dirección General de Apoyo a las Víctimas del Terrorismo del Ministerio del Interior*) - is the assisting authority for the abovementioned purposes, and will carry out the same assisting authority functions as those described above for the Crime Victim Support Offices.

Will this authority translate the supporting documents if the outgoing claim needs this? If so, who pays for this?

No.

Are there administrative or other charges to be paid when the clam is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - France

Which authority will help me send a claim to another EU country?

The assisting authority that can help you to forward your claim to another Member State of the European Union is the Office for Victim Support and NGO Policy (*Bureau de l'aide aux victimes et de la politique associative* — BAVPA) at the Ministry of Justice.

What is the role of the assisting authority?

The assisting authority can provide information to the claimant on the options for claiming compensation, and the necessary forms. It then forwards the claim and the supporting documents to the assisting authority of the Member State where the offence took place or directly to the deciding authority there.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The assisting authority does not translate the documents. You must have the documents translated if necessary.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Croatia

Which authority will help me send a claim to another EU country?

Ministry of Justice (*Ministarstvo pravosuđa*)
Ulica grada Vukovara 49
Zagreb
Telephone: +385 1 371 40 00
Fax : +385 1 371 45 07
Website : https://pravosudje.gov.hr/o-ministarstvu/djelokrug-6366/iz-pravosudnog-sustava-6372/podrska-zrtvama-i-svjedocima/6156

What is the role of the assisting authority?

The assisting authority is the Ministry of Justice of the Republic of Croatia (*Ministarstvo pravosuđa Republike Hrvatske*) and the applicant may submit a claim to this authority in these cases

Under Croatian law, these are called cross-border cases (*prekogranični slučajevi*)
This assisting authority shall, as quickly as possible, submit the claim and its attachments to the competent authority of the country in which the applicant seeks compensation, in the official language of the country or in another language deemed acceptable by the country in question.
The aforementioned claim shall be submitted using the form prescribed by the European Commission.
If the authority responsible for deciding on the claim in the country in question requests that the applicant, witnesses, court-appointed experts or other persons be heard in the Republic of Croatia, this is done by the Committee for the Compensation of Crime Victims (*Odbor za novčanu naknadu žrtvama kaznenih djela*), which then submits a report on the hearing to the other country's authority responsible for reaching a decision on the claim.
If the other country's authority which is responsible for reaching a decision on the claim requests that the hearing take place using technical aids, the hearing shall take place in cooperation with the Ministry of Justice of the Republic of Croatia under the condition that the person to be heard agrees to this procedure.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The Ministry of Justice of the Republic of Croatia, as the assisting authority, shall translate the claim into the language of the country from which compensation is claimed, or into another language designated as the language of communication by the country in question.

Are there administrative or other charges to be paid when the claim is sent abroad?

There are no administrative or other charges to be paid when sending the claim abroad.

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If my claim is to be sent from this country to another EU country - Italy

Which authority will help me send a claim to another EU country?

In Italy, the assisting authority is the Public Prosecutor's Office (*Procura della Repubblica*) at the court that has jurisdiction in the claimant's place of residence.

What is the role of the assisting authority?

In Italy, the assisting authority is the Public Prosecutor's Office at the court that has jurisdiction in the claimant's place of residence.
In its capacity as assisting authority the office has the following duties:
to provide the claimant with all essential information relating to the compensation system put in place by the EU Member State in which the offence was committed;
to provide the claimant with the forms needed to submit their claim;
if the claimant so requests, to provide them with general guidance and information on how the application should be completed and what documentation may be required;
to receive claims for compensation and forward them without delay, together with the supporting documentation, to the deciding authority in the EU Member State in which the offence was committed;
to assist the claimant in meeting any requests for supplementary information made by the deciding authority in the EU Member State in which the offence was committed;
if the claimant so requests, to transmit any supplementary information and further documentation to the deciding authority.
If the deciding authority in the EU Member State in which the offence was committed decides to hear the claimant or any other person, the Public Prosecutor's Office at the relevant court, as assisting authority, will make the arrangements necessary to ensure that the deciding authority can hear the person concerned directly in accordance with the laws of that Member State. If a video-conference is held, the rules in Law No 11 of 7 January 1998 apply.
If the deciding authority in the other EU Member State so requests, the Public Prosecutor's Office at the relevant court, as assisting authority, will itself hear the claimant or any other person and send a report of the hearing to the deciding authority.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The tasks performed by the Public Prosecutor's Office at the relevant court, as assisting authority, may include the translation of documents, for which the claimant will not be required to make any payment.
All information is sent by the Public Prosecutor's Office at the relevant court to the deciding authority in the other EU Member State either **in the official language (or one of the official languages) of that Member State**, which must however be one of the languages of the Community institutions, or alternatively in another language of the Community institutions which that Member State has declared it can accept.
The reports of hearings conducted by the assisting authority are sent in Italian.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Cyprus

Which authority will help me send a claim to another EU country?

No information available.

What is the role of the assisting authority?

The assisting authority's role is to help you to find the information needed to make the application and submit it along with all relevant documents in order to get compensation, thereby overcoming both practical and linguistic difficulties.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Social Insurance Services act as the assisting authority but are not responsible for the translation of supporting documents.

Are there administrative or other charges to be paid when the claim is sent abroad?

No administrative or other charges are payable when the claim is sent abroad.

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Uwaga: niedawno wprowadzono na tej stronie zmiany w oryginalnej wersji językowej lv. Strona w wybranej przez Ciebie wersji językowej jest obecnie tłumaczona przez nasze służby tłumaczeniowe.

If my claim is to be sent from this country to another EU country - Latvia

Which authority will help me to send a claim to another EU country?

Legal Aid Administration (*Juridiskās palīdzības administrācija*)
Pils laukums 4
Riga
Telephone: +371 67514208
Free phone line: +371 80001801
Fax : +371 67514209
E-mail: jpa@jpa.gov.lv
Website: https://www.jpa.gov.lv/par-mums-eng

What is the role of the assisting authority?

The victim can submit a claim for State compensation to the competent authority of the European Union Member State concerned with the assistance of the Legal Aid Administration.
The Legal Aid Administration provides the victim with information about the provisions for the payment, the procedure and additional requirements for State compensation established by the competent authorities of other European Union Member States. It also ensures that the persons involved in the criminal proceedings can be heard, when requested by the competent authority of the European Union Member State reviewing the request for State compensation.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

You should submit the claim for State compensation in the language the European Union Member State concerned has indicated that it accepts.
The Legal Aid Administration will ensure the translation of the necessary documents that it sends to the competent authority of another European Union Member State and the translation costs are covered by the national budget.

Are there administrative or other charges to be paid when the claim is sent abroad?

If the claim for State compensation is sent to the competent authority of another European Union Member State through the Legal Aid Administration, the victim does not have to pay any costs associated with sending the request.
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If my claim is to be sent from this country to another EU country - Lithuania

Which authority will help me send a claim to another EU country?

The Ministry of Justice of the Republic of Lithuania (*Lietuvos Respublikos teisingumo ministerija*),
Gedimino pr. 30,
Vilnius

What is the role of the assisting authority?

The Ministry of Justice of the Republic of Lithuania is authorised to submit to the competent authorities of other European Union Member States applications by citizens of the Republic of Lithuania and other persons who are lawfully and ordinarily resident in the Republic of Lithuania for compensation for damage incurred due to a violent crime committed in the territory of another European Union Member State. In addition, the Ministry of Justice provides people with information on the conditions and procedures for compensating damage incurred due to violent crimes as laid down by the competent authorities of other European Union Member States.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes, if necessary, the Ministry of Justice of the Republic of Lithuania will assist in translating the documents to be submitted. The victim of the crime is not obliged to bear the translation costs.

Are there administrative or other charges to be paid when the claim is sent abroad?

No, there are no charges to be paid.
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If my claim is to be sent from this country to another EU country - Luxembourg

Which authority will help me send a claim to another EU country?

Ministry of Justice
13, rue Erasme
L-2934
LUXEMBOURG
Tel.: (352) 2478 45 27, (352) 2478 45 17
Fax: (352) 26 68 48 61, (352) 22 52 96
Email: info@mj.public.lu
Website: http://www.mj.public.lu/services_citoyens/indemnisation/index.html

What is the role of the assisting authority?

The Luxembourg Ministry of Justice will help the victim to obtain essential information on the possibilities of claiming compensation in another Member State and to send the compensation claim to the authority responsible in that other Member State so that it can decide on the claim.

The Ministry of Justice will likewise assist the victim where additional information is required by the deciding authority in the other Member State.
Where applicable, the Ministry of Justice will arrange for the victim to be heard by the deciding authority, in particular through telephone-conferencing. It may also be instructed by the deciding authority to obtain oral statements from the victim, which will be recorded in a report to be sent to the deciding authority.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The outgoing claim can be submitted in German, French or English so that translation is not necessary in principle.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Hungary

Which authority will help me send a claim to another EU country?

As assisting authorities, the Budapest and county government offices (local victim support services) will provide assistance.

What is the role of the assisting authority?

The assisting authority provides application forms and assistance in filling in the application forms and transmits the application forms.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes, and the costs are borne by the State.

Are there administrative or other charges to be paid when the claim is sent abroad?

No, transmission of the application is free of charge.

Last update: 07/02/2024

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If my claim is to be sent from this country to another EU country - Malta

Which authority will help me send a claim to another EU country?

The Ministry for Justice and Governance
Auberge d'Aragon
Independence Square
Valletta

What is the role of the assisting authority?

To transmit the claim to the deciding authority.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes, translation is provided. The Legal Aid Agency Malta covers the fees as well as related expenses.

Are there administrative or other charges to be paid when the claim is sent abroad?

There are no charges.

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If my claim is to be sent from this country to another EU country - Netherlands

Which authority will help me send a claim to another EU country?

The Violent Offences Compensation Fund (*Schadefonds Geweldsmisdrijven*)
Address:
Kneuterdijk 1
2514 EM The Hague
Telephone: 070-4142000
E-mail: info@schadefonds.nl
Postal address:
Postbus 71
2501 CB The Hague

What is the role of the assisting authority?

The Violent Offences Compensation Fund will send you an application form for the relevant foreign fund on request. Once the Fund has received the completed application form and any accompanying documents from you, it will have them translated, if necessary, and then forward them to the foreign fund.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The Fund will have documents translated, if necessary, at its own expense.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Austria

Which authority can help me send a claim to another EU country?

Federal Office for Social Affairs and People with Disabilities, Ministry for Social Affairs (Bundesamt für Soziales und Behindertenwesen - Sozialministeriumservice) – Vienna Branch
Babenbergerstraße 5
A-1010 Vienna
Tel.: 0043 158831
Fax: 0043(0)10599882516
email: post.wien@sozialministeriumservice.at

What is the role of the assisting authority?

The tasks of the assisting authority are laid down in Council Directive 2004/80/EC. They are also outlined in Section 9a of the Victims of Crime Act (*Verbrechensopfergsetz*).

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

In accordance with Article 11 of Council Directive 2004/80/EC, the victim does not have to pay for this.

Are there administrative or other charges to be paid when the claim is sent abroad?

The victim will not incur any costs.

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Uwaga: niedawno wprowadzono na tej stronie zmiany w oryginalnej wersji językowej pl. Strona w wybranej przez Ciebie wersji językowej jest obecnie tłumaczona przez nasze służby tłumaczeniowe.

If my claim is to be sent from this country to another EU country - Poland

Which authority will help me send a claim to another EU country?

This information is currently unavailable.

What is the role of the assisting authority?

The assisting authority will give you the necessary information on how to obtain compensation, make available the appropriate claim form template and assist you in filling it in, and then send it without delay to the competent deciding authority in another EU Member State.

The assisting authority cooperates with the deciding authorities in other EU Member States, which examine claims for compensation from people whose place of permanent residence is in Poland. As part of the cooperation, the assisting authority provides, in consultation with people seeking compensation, additional information and documents, hears persons indicated by the assisting authorities and helps to organise the hearing of persons indicated, using technical equipment that makes a remote hearing possible.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

If documents sent to the deciding authorities in other EU Member States need to be translated, the assisting authority decides whether they are to be translated at the expense of the State Treasury.

Are there administrative or other charges to be paid when the claim is sent abroad?

There is no charge for sending the claim for compensation abroad.

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If my claim is to be sent from this country to another EU country - Portugal

Which authority will help me send a claim to another EU country?

Commission for the Protection of Victims of Crimes (*Comissão de Proteção às Vítimas de Crimes* - CPVC).

What is the role of the assisting authority?

The 'assisting authority' in Portugal is the Commission for the Protection of Victims of Crimes (*Comissão de Proteção às Vítimas de Crimes* - CPVC), which has the following functions:

Helping to provide the information needed to complete the application/claim;

Forwarding the claims to the deciding authority of the Member State where the crime was committed;

Guiding the claimants if additional documents are required;

Organising a hearing if the deciding authority in the other EU Member State deems this necessary.

Will this authority translate the supporting documents, if translations are required for the purposes of the outgoing claim? If so, who pays for the translations?

The documents must be submitted in Portuguese and in English. If they need to be translated, the cost will be borne by the CPVC.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Romania

Which authority will help me send a claim to another EU country?

The assisting Romanian authority designated in accordance with Article 3(1) of Council Directive 2004/80/EC is:

The Ministry of Justice (*Ministerul Justiției*)

Directorate for International Law and Judicial Cooperation (*Direcția Drept International și Cooperare Judiciară*)

Service of International Judicial Cooperation in Civil and Commercial Matters (*Serviciul Cooperare judiciară internațională în materie civilă și comercială*)

str. Apolodor nr. 17, Sector 5, Bucharest, code 050741

Tel. +40 372041077

Fax +40 372041079
E-mail: dreptinternational@just.ro; ddit@just.ro

What is the role of the assisting authority?

Romanian citizens, stateless persons or foreign citizens residing legally in Romania, who are the victim of a wilful criminal act committed with violence within the territory of another EU Member State, may claim, with the support of the assisting authority in Romania, financial compensation from the State within the territory of which the offence has been committed under the requirements of the law of that State.
Romanian citizens, stateless persons or foreign citizens residing legally in Romania, who are the victim of a wilful criminal act committed with violence within the territory of another EU Member State, may submit a claim to the Ministry of Justice to obtain financial compensation from the State within the territory of which the offence has been committed, together with the necessary supporting documents.
The Ministry of Justice provides the applicant with the necessary information regarding the possibilities of requesting financial compensation from the State within the territory of which the offence has been committed, the required application forms, and information and indications regarding the completion of the application form and the necessary supporting documents.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Costs related to the translation of documents may be borne by the Ministry of Justice only if the victim or the victim's family are unable to do so.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Slovenia

Which authority will help me send a claim to another EU country?

Ministry of Justice of the Republic of Slovenia
Župančičeva 3
Ljubljana
Telephone: +386 1 369 53 38
Fax: +386 1 369 53 06
E-mail: gp.mp@gov.si
Website: https://www.gov.si/drzavni-organi/ministrstva/ministrstvo-za-pravosodje/

What is the role of the assisting authority?

The Ministry of Justice (as an assisting authority) is responsible for cooperation and exchanging information between the Committee (which decides on compensation), the police and the competent authorities of other countries, and helps to find appropriate solutions in cross-border cases (when a foreigner is a victim in the Republic of Slovenia or when a Slovenian national is a victim abroad).
The Ministry of Justice provides claimants with basic information about the possibilities and conditions for claiming compensation in other EU Member States and, for this purpose, also requests information from the authorities of other Member States. The Ministry of Justice is also competent to receive and forward claims in cross-border cases.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes, translation costs are covered by the Republic of Slovenia.

Are there administrative or other charges to be paid when the claim is sent abroad?

No. No fee is charged for claims, actions and decisions in compensation proceedings under the Crime Victim Compensation Act (Zakon o odškodnini žrtvam kaznivih dejanj – ZOZKD).

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If my claim is to be sent from this country to another EU country - Slovakia

Which authority will help me send a claim to another EU country?

The Ministry of Justice of the Slovak Republic — Rehabilitation and Compensation Department
Telephone: +421288891225
Fax: +4212888 91 579
E-mail: victims@justice.sk
Website: https://www.justice.gov.sk

What is the role of the assisting authority?

The Ministry of Justice of the Slovak Republic provides victims with information on the conditions for obtaining compensation in force in the Member State in which the offence that caused bodily harm was committed and the application forms required for applying for such compensation and, on request, assistance in completing them. The Ministry of Justice of the Slovak Republic delivers the applications.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The Ministry of Justice of the Slovak Republic does not provide translation of the necessary documents. The crime victim pays for the translation and the associated costs.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - Finland

Which authority will help me send a claim to another EU country?

State Treasury (*Valtiokonttori*)

P.O. Box 50

00054 State Treasury, Finland

E-mail: rikosvahingot@valtiokonttori.fi

https://www.valtiokonttori.fi/en/service/compensation-to-crime-victims/

What is the role of the assisting authority?

If you have been the victim of a deliberate, violent crime in another Member State of the European Union, you can obtain information from the State Treasury about your right to claim compensation from the criminal-damage authority in the country where the crime was committed. You can also obtain the necessary application forms from the State Treasury, as well as general guidance and information on how the application should be completed and what documents may need to be enclosed with the application.

You can submit the application to the State Treasury, which will send it and its annexes to the competent compensation authority for the place where the crime was committed.

If the compensation authority of another Member State asks you to provide additional information, the State Treasury will give you general guidance, if necessary, about how to respond to the request and transmit the additional information to the compensation authority that has requested it.

The State Treasury will also provide official assistance to the compensation authority of the other Member State by arranging an opportunity for it to consult the applicant, witnesses, experts or other individuals who are in Finland. Alternatively, the State Treasury may also consult those people itself and send the report that it produces concerning that consultation to the compensation authority.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

The State Treasury takes care of translating the application and the documents enclosed with it into a language approved by the country where the crime was committed. You will not be charged any fees for translating the documents.

Are there administrative or other charges to be paid when the claim is sent abroad?

You will not be charged any fees for sending the claim.

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If my claim is to be sent from this country to another EU country - Sweden

Which authority will help me send a claim to another EU country?

The Swedish Crime Victim Compensation and Support Authority

Storgatan 49

Umeå, Sweden

Tel: +(46)90708200

Fax: +(46)90178353

E-mail: registrator@brottsoffermyndigheten.se

Website: https://www.brottsoffermyndigheten.se/eng

Postal address:

P.O. Box 470

SE-901 09

Umeå, Sweden

What is the role of the assisting authority?

As the assisting authority, the Swedish Crime Victim Compensation and Support Authority can help to ensure that a claim made to the deciding authority in another EU country is made correctly and that the claim is sent to the deciding authority. The Swedish Crime Victim Compensation and Support Authority also conveys information and messages between the claimant and the deciding authority, for example when supplementary information or evidence is required from the claimant in order for a decision to be made.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

Yes; translations will be done where necessary. The Swedish Crime Victim Compensation and Support Authority will bear the translation costs.

Are there administrative or other charges to be paid when the claim is sent abroad?

No.

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If my claim is to be sent from this country to another EU country - England and Wales

Which authority will help me send a claim to another EU country?

Criminal Injuries Compensation Authority (CICA)

Alexander Bain House

Atlantic Quay

15 York Street

G2 8JQ

Glasgow

Telephone : 0300 003 3601

Web : https://www.gov.uk/government/organisations/criminal-injuries-compensation-authority

What is the role of the assisting authority?

We will assist residents of the UK injured in another EU country to claim compensation from that country.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

We may obtain and pay for the translation of supporting documents.

Are there administrative or other charges to be paid when the claim is sent abroad?

We do not charge for our services, but we will not pay the costs of submitting an application where this charge is levied by another EU country.

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If my claim is to be sent from this country to another EU country - Northern Ireland

The following questions are not applicable to the Northern Ireland Scheme.

Which authority will help me send a claim to another EU country?

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What is the role of the assisting authority?

-

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

-

Are there administrative or other charges to be paid when the claim is sent abroad?

-

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If my claim is to be sent from this country to another EU country - Scotland

Which authority will help me send a claim to another EU country?

Criminal Injuries Compensation Authority (CICA)
Alexander Bain House
Atlantic Quay
15 York Street
G2 8JQ
Glasgow
Telephone : 0300 003 3601
Web : https://www.gov.uk/government/organisations/criminal-injuries-compensation-authority

What is the role of the assisting authority?

We will assist residents of the UK injured in another EU country to claim compensation from that country.

Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?

We may obtain and pay for the translation of supporting documents.

Are there administrative or other charges to be paid when the claim is sent abroad?

We do not charge for our services but we will not pay the costs of submitting an application where this charge is levied by another EU country.

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