## Медиатори

Ако решите да използвате медиация, ще ви е нужен медиатор — независима трета страна, която може да ви помогне при обсъждането на проблема и намирането на решение по него.

**Медиаторите** са обучени да помагат при разрешаването на спорове. Медиаторът ще се срещне с двете страни, ще установи по кои въпроси не може да се постигне съгласие и ще съдейства за постигането такова съгласие. Медиаторите са неутрални и не вземат страна по спора. Те не действат като съветници и няма да дадат консултация във връзка с личното положение, като обичайно ще препоръчат извършването на правна консултация успоредно с процеса на медиация.

Медиацията може да бъде особено полезна при **трансгранични семейноправни спорове** и в случаи на отвличане на деца от единия родител. В такива случаи родителите се насърчават да поемат отговорността за вземането на решения, свързани със семейството им, и за разрешаването на конфликтите, без да се прибягва до съдебната система. Ето защо медиацията може да създаде конструктивна атмосфера за обсъждане и да гарантира почтено споразумение между родителите, което отчита и висшия интерес на детето.

За да получите по-подробна информация относно намирането на медиатор (напр. как да получите достъп до услугите по медиация, какви са таксите и съвети във връзка с медиаторите), **моля изберете едно от знамената от менюто вдясно на екрана.**

За намирането на медиатор, специализиран в медиация по трансгранични семейноправни въпроси, щракнете върху връзката:
http://www.crossbordermediator.eu/

За повече информация за медиацията, моля посетете съответния раздел.

За да научите повече за трансграничната семейна медиация, моля, вижте съответния раздел.

Последна актуализация: 17/11/2021

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## Mediators - Belgium

This section of the Portal will help you to find a mediator in Belgium.

### How to find a mediator in Belgium

You can visit the following websites to find a mediator in Belgium:
the mediation section on the website of the Federal Public Service for Justice (*Service Public Fédéral Justice / Federale Overheidsdienst Justitie*);
the website of the Federal Mediation Committee (*Commission fédérale de médiation / Federale Bemiddelingscommissie*).
You can find the following information in the mediation section of the Federal Public Service for Justice website:
an introduction to mediation;
information about the mediator;
details of the mediation process;
details of what happens after mediation;
information about the cost of mediation;
a link to a brochure about mediation;
useful addresses and links.
You can find information about the following on the Federal Mediation Committee website:
the Federal Mediation Committee;
dispute resolution;
mediation;
the mediator;
legislation and regulations;
useful links, including brochures about mediation in family, social or civil and commercial matters.

### Are there fees for accessing the database?

No, there are no fees for accessing the database.

### How to search for a mediator in Belgium

You can search the list of mediators in Belgium using the following criteria:
district;
area of activity;
whether the mediator takes legal aid cases;
profession;
language(s) spoken;
surname or first name;
postcode.

### Related links

Federal Public Service for Justice
Mediation: an alternative to court
List of mediators

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## Mediators - Bulgaria

This section explains how to find a mediator in Bulgaria.

### How to find a mediator in Bulgaria

The Ministry of Justice maintains the Unified Register of Mediators.

The register contains the following information:

**Personal information** about the individuals registered as mediators – education, languages spoken and additional qualifications in the field of mediation

**Contact information of the mediator – office address, telephone and email**

In addition to this, the Ministry of Justice maintains a list of the organisations that have been approved to provide training for mediators.

Entries in the register and in the list of organisations are based on the provisions of:

**The Mediation Act**

Regulation No 2 of 15 March 2007 (issued by the Minister for Justice), which sets out the conditions and procedure for approving organisations that provide training for mediators; the training requirements for mediators; the procedure for entering, striking off and deleting mediators from the Unified Register of Mediators; and the procedural and ethical rules for the conduct of mediators.

### Is access to the Bulgarian register of mediators free of charge?

You can access the Bulgarian Unified Register of Mediators **free of charge** from the website of the Ministry of Justice. Individuals and organisations wishing to be included in the list of organisations providing training in mediation skills have to pay a fee.

### How to search for a mediator in Bulgaria

On the Ministry of Justice's website, you can find a complete list of persons trained and authorised to conduct mediation in the Republic of Bulgaria. You can search for mediators by training organisation, education, knowledge of foreign languages and additional specifications in relation to the area of mediation (e. g. commercial, business or family mediation).

Contact information is available, including a telephone number and email address, where you can contact them to receive any additional information you need.

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## Mediators - Czechia

This section will help you to find a mediator in the Czech Republic.

### How to find a mediator in the Czech Republic

The Mediation Act entered into force in 2012; it established a public list of mediators, on which all persons authorised to act as mediators are listed. The list of mediators is maintained by the Ministry of Justice of the Czech Republic.

### Is access to the Czech Republic's database of mediators free of charge?

Yes, access to the database of mediators is **free of charge**.

### How to find a mediator in the Czech Republic?

The Ministry of Justice of the Czech Republic maintains the list of mediators registered pursuant to Act No 202/2012 on mediation.

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## Mediators - Denmark

No information on how to find a mediator in Denmark is currently available.

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## Mediators - Germany

This page helps you to find a mediator in Germany.

### How to find a mediator in Germany

Currently, a number of professional associations support parties who wish to use a mediator.

Here is a non-exhaustive list of some of the larger associations:

Bundes-Arbeitsgemeinschaft für Familien-Mediation e.V. (BAFM) (Federal Association for Family Mediation), Fritschestraße 22, 10585 Berlin

Bundesverband Mediation e.V. (BM) (Federal Association for Mediation), Wittestr. 30 K, 13509 Berlin

Bundesverband Mediation in Wirtschaft und Arbeitswelt e.V. (BMWA) (Federal Association for Mediation in Economic and Professional/Employment Matters), Prinzregentenstr. 1, 86150 Augsburg

Centrale für Mediation GmbH & Co.KG (CfM) (Centre for Mediation), Gustav-Heinemann-Ufer 58, 50968 Cologne

Deutscher Anwaltverein (Arbeitsgemeinschaft Mediation im Deutschen Anwaltverein) (German Bar Association, Working Group on Mediation), Littenstraße 11, 10179 Berlin

Deutsche Gesellschaft für Mediation (DGM) (German Society for Mediation), Friedrich-Ebert-Straße 10, 59425 Unna

Deutsches Forum für Mediation (DFfM) (German Forum for Mediation), Hohe Str. 11, 04107 Leipzig

Internationales Mediationszentrum für Familienkonflikte und Kindesentführung (MiKK e.V.) (International Mediation Centre for Family Conflict and Child Abduction), Fasanenstraße 12, 10623 Berlin

There are also private commercial listings of mediators online, some with a search function, e.g.

mediator-finden.de or

mediatorbase.com
(There is no guarantee that the linked websites are exhaustive, correct or completely up-to-date.)
Deutsche Stiftung Mediation (German Mediation Foundation) provides a comprehensive overview of mediation in Germany on its homepage: https://stiftung-mediation.de/ and here: https://streit-ende.de/

**Is access to the mediators' database free of charge?**

Yes.

**How to search for a mediator in Germany**

You can search for a mediator by name, by office location, by area of expertise or by postcode.

**Related links**

Bundes-Arbeitsgemeinschaft für Familien-Mediation e.V.
Bundesverband Mediation e.V.
Bundesverband Mediation in Wirtschaft und Arbeitswelt e.V.
Centrale für Mediation GmbH & Co.KG
Deutscher Anwaltverein
mediator-finden.de
Mediatorbase

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## Mediators - Estonia

**This section will help you find a mediator in Estonia.**

Estonia does not have a general website or database concerning mediators. Pursuant to the Conciliation Act, anyone meeting the requirements laid down in the Act may act as a conciliator. There is no State monitoring of the activities of conciliators.
Pursuant to the Conciliation Act, the following may be a conciliator:
a natural person entrusted by the parties with carrying out the conciliation procedure and helping to resolve the dispute. The conciliator may act through a legal person with whom they are in an employment or other contractual relationship;
an attorney-at-law – the list of members of the Estonian Bar Association is available on its website;
a notary – a list of notary's offices is available on the website of the Chamber of Notaries;
in the case laid down in the Conciliation Act, a State or local government conciliation body.
Some copyright-related disputes (cf. the Copyright Act) are resolved by a committee of copyright experts in the role of conciliator. This committee has been set up under the Ministry of Justice.
Although the concept of 'ombudsman' is not used in the Chancellor of Justice Act, the Chancellor of Justice also performs the functions of an ombudsman, in monitoring whether government bodies comply with people's fundamental rights and freedoms and with the principles of good governance and also monitoring local governments, legal persons in public law and private entities performing public functions. Since 2011 the Chancellor of Justice has also performed the functions of the ombudsman for children under Article 4 of the Convention on the Rights of the Child. You can find out more on the website of the Chancellor of Justice.
Resolving collective labour disputes is the function of the Public Conciliator, and more information is available on the website.
You can also contact the following non-government organisations:
The Estonian Union for Child Welfare is a non-profit association that supports children's rights. Its activities include giving advice to parents who wish to separate or divorce, encouraging them to use the services of conciliators in order to protect their children's interests. The Union has organised training sessions on the subject of family mediation.
The Estonian Insurance Association has set up an insurance conciliation body to deal with resolving insurance disputes out of court. Formally speaking, it is a conciliator and not a conciliation body within the meaning of the Conciliation Act.
The Estonian Motor Insurance Bureau has set up a motor insurance conciliation body to deal with resolving motor insurance disputes out of court. Formally speaking, it is a conciliator and not a conciliation body within the meaning of the Conciliation Act.
In Estonia, family mediators are currently represented by the Estonian Association of Mediators and the Mediation Institute.

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## Mediators - Ireland

The Mediators Institute of Ireland (MII) has an online database of mediators for a range of areas where a mediator may be required. Such areas include Civil and Commercial, Family, Agriculture, Insurance, Environment and Healthcare.
https://www.themii.ie
MII aims to
lead the Mediation profession nationally.
support our members in their provision of the best possible professional Mediation practice.
promote and publicise the positive impact Mediation has on Irish society.
continually monitor and improve the training and regulation of MII Mediators.
maintain the highest professional standards in everything we do.
to pursue and encourage excellence in the field of Mediation.

**Address**

The Mediators' Institute of Ireland
Suite 112, The Capel Building
Mary's Abbey
Dublin 7

**Contact**

Telephone: 01 6099190
Email: info@themii.ie
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## Mediators - Greece

This section helps you to find a mediator in Greece.

### How to find a mediator in Greece

Tables of certified mediators and mediator training organisations, as well as information on the services provided, may be found on the website of the Ministry of Justice: Mediation.

### Is access to the mediators' database free of charge?

Yes, access to the above websites is free of charge.

### Related links

Ministry of Justice
Ministry of Labour and Social Security
Hellenic Centre for Mediation and Arbitration

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## Mediators - Spain

This section helps you to find a mediator in Spain.

### Where can I find information on mediation?

The Register of Mediators and Mediation Institutions (*Registro de Mediadores e Instituciones de Mediación*) is a computerised database accessible free of charge on the website of the Ministry of Justice. As a public register of professional mediators and mediation institutions, it facilitates access to citizens to mediation for dispute settlement.

Access the browsers:

Search for Mediators
Search for Mediation Institutions

However, registration in the Register of Mediators and Mediation Institutions is not compulsory for mediators or institutions. It is also possible to find a mediator directly through mediation institutions, including professional associations and Chambers of Commerce, Industry, Services and Shipping, many of which have set up mediation centres which will provide the appropriate mediator for the case in question. Access to mediation is also facilitated by mediation associations specialising in family, civil, commercial or general matters.

In cases where the courts refer a matter to mediation, the courts have channels for referral to the mediation institutions within their sphere of responsibility. These institutions, too, will enable the parties to find the appropriate mediator.

### Mediation

Mediation is a means of dispute settlement, whatever it may be called, in which two or more parties voluntarily attempt to reach an agreement themselves with the intervention of a mediator acting impartially and neutrally.

### Mediator

Mediators may be natural persons fully exercising their civil rights, provided that this is not precluded by the legislation they may be subject to when exercising their profession.

Legal persons providing mediation services, whether they are professional companies or any other laid down by law, must designate as a mediator a natural person who meets the legal requirements.

### Requirements to be a mediator

The mediator must have an official university degree or advanced vocational training and specific training to practise mediation, acquired by following one or more specific courses taught by appropriately accredited institutions, which will be valid for the exercise of the mediation activity anywhere in the country. In Spain, mediators are required to have at least 100 hours of this specific training, which must be updated through continuous training.

Mediators must take out insurance or an equivalent guarantee covering the civil liability arising from their intervention in the conflicts in which they mediate.

### Bankruptcy mediator (*mediador concursal*)

Bankruptcy mediators are natural persons who meet the requirements to be a mediator and those laid down in Article 27.1 of Insolvency Law 22/2003 of 9 July 2003 to be an insolvency administrator and may be designated as such by Notaries or Commercial Registrars in the out-of-court payment agreements referred to in Title X of that Law. Legal persons may also be bankruptcy mediators provided they act in bankruptcy mediation through a natural person who meets the above-mentioned conditions. These mediators will be designated sequentially from among those included in the official list of the portal of the Official State Gazette, which is drawn up on the basis of the information provided by the Register of Mediators and Mediation Institutions. Traders may also apply to the Chambers of Commerce, Industry, Services and Shipping to appoint a mediation panel for them, which must include a bankruptcy mediator and will assist them in negotiating the out-of-court payment agreement.

### Mediation Institution

Mediation institutions are Spanish or foreign public or private entities and public-law corporations whose purpose includes promoting mediation and enabling access to and administration of mediation, including the appointment of mediators, which must be done transparently. If their purpose also includes arbitration, they will adopt measures to ensure that the two activities are kept separate.

The mediation institution will not be able to provide the mediation service directly. This means that the institution itself is not the mediator, but it must make known the identity of the mediators within its sphere of responsibility and provide information on their training, speciality and experience, thereby helping the parties to choose the mediator who can best assist them.

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Моля, имайте предвид, че оригиналната езикова версия на тази страница fr е била наскоро променена. Езиковата версия, която търсите, в момента се подготвя от нашите преводачи.

## Mediators - France

For the moment, France does not have a database of mediators.

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## Mediators - Croatia

Pursuant to the Mediation Act (Narodne novine (NN; Official Gazette of the Republic of Croatia) No 18/11) and the Rules on the register of mediators and standards for the accreditation of mediation institutions and mediators (NN No 59/11), the Ministry of Justice keeps a Register of mediators.

Find a mediator

Out-of-court mediation procedures have been very successfully carried out for many years by the Mediation Centres of the Croatian Chamber of Commerce, the Croatian Chamber of Trades and Crafts and the Croatian Employers' Association, as well as by the Croatian Mediation Association, the Croatian Bar Association, the Croatian Insurance Board and the Social Partnership Office of the Government of the Republic of Croatia. However, mediation with a selected mediator may also take place outside the abovementioned centres.

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## Mediators - Italy

At present there is no public list of mediators.

The Ministry of Justice regularly publishes a list of mediation bodies to which various mediators belong.

You can get more specific information about the mediators of each mediation body by asking the department of the Ministry of Justice responsible for supervising such bodies. It can be contacted via the Ministry's website (https://www.giustizia.it/giustizia).

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## Mediators - Cyprus

### How to find a mediator in Cyprus

Visit Mediation in Cyprus.

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## Mediators - Latvia

You can find a list of certified mediators, along with their contact details, on the website of the Council of Certified Mediators. You can select a mediator by:

area of activity

region of operations

language

**Links**

Council of Certified Mediators

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## Mediators - Lithuania

There is no centralised body responsible for mediation in Lithuania. Once Directive 2008/52/EC has been implemented, work will commence in this area.

### How to find a mediator in Lithuania

**Court** and **out-of-court mediation** are possible in Lithuania. Out-of-court mediation services are usually provided by lawyers.

**Court mediation** is a dispute resolution procedure which aims to help parties in civil cases resolve their dispute peacefully through the intercession of one or more mediators (intermediaries).

Court meditation is performed by mediators. These are specially trained judges, judicial assistants or other suitably qualified persons whose names have been included on the List of court mediators. At its meeting on 28 January 2011, the Judicial Council agreed that court mediation in civil proceedings could be applied in all of Lithuania's courts and that this service should be available irrespective of region.
Court mediation is a service provided free of charge, Furthermore, choosing to resolve a civil dispute using court mediation saves a considerable amount of time and effort otherwise wasted in litigation. Money is also saved, as 75 % of court fees are reimbursable when court mediation results in an amicable settlement.
A proposal to refer a civil case for court mediation can be made by the presiding judge. A wish for this to be done can be expressed by any party to the proceedings. When referring a dispute for court mediation, the judge explains the concept of the court mediation process to the parties. The appointment or replacement of a mediator is decided by the President of the court, the Head of the Court's Civil Case Department, or a judge appointed by them. Two mediators can be appointed if necessary. When appointing a mediator, the opinion of the parties in making the request or consenting to refer the dispute for court mediation must be taken into account.

Only parties to the proceedings, third parties and their representatives may participate in court mediation. Other persons whose participation may help resolve the dispute may also add their names to the request or consent of either party. Court mediation proceedings are not recorded.
Court mediation proceedings may be terminated if the parties come to an agreement on the matter in dispute and sign a court settlement, which is then approved by the presiding judge.
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## Mediators - Luxembourg

This section of the Portal will help you to find a mediator in Luxembourg.

### How to find a mediator in Luxembourg

The following private organisations manage a register of mediators:
the Luxembourg Association of Mediation and Approved Mediators (*Association luxembourgeoise de la médiation et des médiateurs agrées* – ALMA asbl);
the Centre for Civil and Commercial Mediation (*Centre de médiation civile et commerciale* – CMCC);
the Mediation Centre (*Centre de médiation*) (asbl);
the Family Welfare Mediation Centre (*Centre de médiation SocioFamiliale*, run by the Pro Familia foundation).

### Is access to the mediators database free of charge?

Yes, access to the mediators database is **free of charge**.

### How to search for a mediator in Luxembourg

The list of mediators managed by the following private organisations can be consulted and searched:
the Luxembourg Association of Mediation and Approved Mediators (ALMA asbl);
the Centre for Civil and Commercial Mediation (CMCC);
the Family Welfare Mediation Centre (run by the Pro Familia foundation);
the Ministry of Justice – list of approved mediators in civil and commercial matters.

### Related links

Luxembourg Association of Mediation and Approved Mediators (ALMA asbl)
Centre for Civil and Commercial Mediation (CMCC)
Mediation Centre (asbl)
Family Welfare Mediation Centre
Ministry of Justice

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## Mediators - Hungary

This section helps you to find a mediator in Hungary.

### How to find a mediator in Hungary

You can find the register of mediators (közvetítők adatbázisa) on the website of the **Ministry of Public Administration and Justice** (Közigazgatási és Igazságügyi Minisztérium).
The following general information is available to users:
General information on mediation activity
Information on mediators
Information on legal persons employing mediators
Mediators' addresses, qualifications, language skills, expertise and the county in which they are active.
The site also provides **registration forms** for mediators and legal persons who employ mediators.

### Is access to the mediators' database free of charge?

Yes, access is **free** and no restrictions apply.

### How to search for a mediator in Hungary

The site contains a list of mediators and a list of legal persons employing mediators. You can search for mediators by name, language skill and county of operation. You can search for legal persons by name, county and abbreviated name.

### Related Links

Website of the Register of Hungarian Mediators (A magyar közvetítők adatbázisának honlapja)

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## Mediators - Malta

This section of the Portal will help you find a mediator in Malta.

### How to find a mediator in Malta

The **Malta Mediation Centre** provides parties with a list of mediators duly accredited by the Centre. Whether in the case of voluntary mediation or a mediation case referred to the Centre by the court or by law, a mediator is selected by the disputing parties from the list of accredited mediators, provided that the person chosen is acceptable to all of them. If the parties do not agree upon a mediator who is acceptable to them all, the Centre will appoint as mediator the person whose name is next on the list of approved mediators.

In **family mediation**, parties may select, by mutual consent, a mediator of their choice from a list of persons appointed by the Minister for Justice for that purpose (in which case the parties bear the costs of mediation themselves) or, alternatively, the Court assigns a mediator, on a rota basis, from the list of persons appointed by the Minister for Justice to act as court-appointed mediators (in which case the fees due to the mediators are paid by the Registrar of the Civil Courts and Tribunals).

No electronic register currently exists. However, if you would like more information, you can consult the relevant page of the Centre's website or contact the Centre via the Registrar at the **Malta Mediation Centre**, 158 Triq il-Merkanti, Valletta, VLT 1176.

You can contact the Registrar on +356 23279220 or at info@mediation.mt.

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## Mediators - Netherlands

This page will help you find a mediator in the Netherlands.

### How to find a mediator in the Netherlands

There are various (private) registers of mediators in the Netherlands. There are no legal provisions guaranteeing quality. One major register is the register kept by the Dutch Mediators' Federation (*Mediatorsfederatie Nederland*, MfN). There is also the ADR International Register.

The Federation also provides impartial information and quality assurance regarding mediation and mediators in the Netherlands. MfN-registered mediators are trained and qualified to work as mediators in line with the MfN Mediation Rules (*MfN-Mediationreglement*). They have undertaken to apply the MfN's quality assurance system. The Mediator Quality Foundation (*Stichting Kwaliteit Mediators*) handles complaints about MfN mediators.

The Legal Aid Board (*Raad voor Rechtsbijstand*) has a special register of mediators who are allowed to take on legal-aid cases.

### Is access to the mediators' database free of charge?

Yes, access is **free of charge**.

### How to search for a mediator in the Netherlands

You can search the registers using different search criteria. For instance, you can search for a mediator who has specific expertise in a given field of activity or a mediator who works in a particular region.

### Related links

Dutch Mediators' Federation

ADR Register

Mediator Quality Foundation

Legal Aid Board Register

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## Mediators - Austria

This section of the Portal helps you to find a mediator in Austria.

### How to find a mediator in Austria

The Austrian Federal Ministry of Justice maintains a **list of registered mediators** who fulfil the statutory requirements.

A dedicated web page has been created that can also be accessed from the website of the Ministry of Justice.

On the web page, you can find general information as well as:

a list of mediators

a list of organisations that train mediators

a list of training courses.

### Is access to the mediators' database free of charge?

The web page is publicly available and access is free of charge.

### How to search for a mediator in Austria

On the web page, you can filter the **list of mediators** by:

name

postal code

province.

You can search for mediators using the following **criteria:**

first and last name

postal code

province

country

area of expertise
working languages.
You can also combine any of these search criteria.

**Related links**

Mediators in Austria

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## Mediators - Poland

This section helps you to find a mediator in Poland.

### How to find a mediator in Poland

Lists or registers of institutions and persons authorised to conduct mediation proceedings are kept by regional courts and can be found on their websites.
Mediators, including persons from lists drawn up by non-governmental organisations (in accordance with their statutory tasks) and educational establishments, are added to and removed from the lists by the president of the regional court with jurisdiction.
As a rule, mediators specialise in specific types of mediation: civil mediation (commercial mediation, family mediation, employment law, etc.), mediation in criminal matters or in cases involving minors.
Among mediators in civil matters there are permanent mediators who have been added to the list maintained by the president of the regional court with jurisdiction.
Due to the legal arrangements in place, there is no single centrally kept register of mediators.
Basic information on rules, procedures and practical aspects of the mediation arrangements in Poland can be found on the Mediation page of the website of the Ministry of Justice.

### Is access to the lists of mediators free of charge?

Yes, access to the lists of mediators is **free of charge**.

### How to find a mediator in Poland

You should use the lists of mediators drawn up by regional court presidents, or use the services of mediation centres or individual mediators. Information and contact details can usually be found on the website of the competent courts, centres or mediators.

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## Mediators - Portugal

This page tells you how to find a mediator in Portugal.

Conflict mediators working in one of the public mediation services or in small claims courts (*julgados de paz* – justices of the peace) must be enrolled on the lists of professionals authorised to practise mediation. Enrolment on the lists is governed by Ministerial Implementing Order (*Portaria*) No 282/2010 of 25 May 2010 and Ministerial Implementing Order No 283/2010 of 19 October 2010.
The Directorate-General for Justice Policy (*Direção-Geral da Política de Justiça* – DGPJ), which comes under the Ministry of Justice, is responsible for regulating public mediation. Although the DGPJ does not provide information on how to find a mediator, it does publish the above-mentioned lists of mediators, which can be consulted here:

List of family mediators
List of employment mediators
List of criminal mediators
List of mediators in the *Julgados de Paz*

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## Mediators - Romania

This section helps you find a mediator in Romania.

### How to find a mediator in Romania

In accordance with Article 12 of Law 192/2006, authorised mediators are registered in the **Panel of Mediators,** created and updated by the **Mediation Council** and periodically published in the **Romanian Official Journal**, Part I.
The **Panel of Mediators** is also available on the official website of the Mediation Council.
The website of the **Mediation Council** provides the following information:
Panel/List of mediators;
Authorisation;
Accreditation;
Modification;
Legislation;
Public interest information;
Decisions;
National Register of the Professional Associations of Mediators;
Links;

Contact information.
Information on the website of the Mediation Council has been available since 2 November 2006.
Additional information available from the **Panel of Mediators** includes:
The NGO mediators are members of;
The mediation training programme they graduated from;
The foreign language they are able to conduct mediation in;
Their contact details.
If you are interested in resolving a dispute using mediation, you can call upon a mediator. The panel of mediators is displayed on the premises of the courts and on the website of the **Ministry of Justice**.
The Panel of Mediators is periodically updated by the Mediation Council which communicates the updates to the courts, the national and local government authorities and the Ministry of Justice.

**Is access to the mediators' database free of charge?**

Yes

**How to search for a mediator in Romania**

You can search for a mediator using the following criteria:
First letter of the mediator's name and,
The county of establishment of their main office.

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## Mediators - Slovenia

This page will help you find a mediator in Slovenia.

**How to find a mediator in Slovenia**

The Justice Ministry keeps a central register of mediators, who handle alternative dispute resolution (ADR) in courts in accordance with the ADR Act (*Zakon o alternativnem reševanju sodnih sporov*). Lists of mediators who work for various NGOs are available on the websites of these organisations. E.g.
Slovenian Association of Mediators
Slovenian Association of Mediation Organisations – MEDIOS

**Is access to the mediators' database free of charge?**

Yes, access is **free of charge**.

**Where to look for a mediator in Slovenia**

Look for a mediator on the following websites:
Slovenian Association of Mediators
Ministry of Justice

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## Mediators - Slovakia

This section helps you to find a mediator in Slovakia.

**How to find a mediator in Slovakia**

The Slovak mediators' database is owned and maintained by the Slovak Ministry of Justice, and is only available in the Slovak language.

**Is access to the mediators' database free of charge?**

Yes, access to information about mediators and the retrieval of information are **free of charge**.

**How to search for a mediator in Slovakia**

Please refer to the website of the Ministry of Justice of the Slovak Republic.

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## Mediators - Finland

This section helps you to find a mediator in Finland.

**How to find a mediator in Finland**

In Finland, the **Finnish Institute for Health and Welfare** (THL) maintains the official website of Mediation in Criminal and Civil cases.
This website provides information on conciliation (mediation in criminal matters).
A list of mediation offices is also available on the website.

**Is access to the mediators' database free of charge?**

Yes, access and retrieval of information from the website of Mediation in Criminal and Civil cases is **free of charge**.

**How to search for a mediator in Finland**

You can search on the website of the **Finnish Institute for Health and Welfare**.

**Related links**

Institute for Health and Welfare

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## Mediators - Sweden

### How to find a mediator in Sweden?

The Swedish Courts' website contains a list, drawn up by the Swedish National Courts Administration, of persons who have expressed a willingness to mediate in the courts in cases where the parties are able to settle their disputes on an amicable basis. The website also provides other information on mediation.

### Is access to the database of mediators free of charge?

Yes.

### How to find a mediator in Sweden

You can search for a mediator on the website of The Swedish Courts.

**Related link**

The Swedish Courts

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## Mediators - England and Wales

This section helps you to find a mediator in England and Wales.

### How to find a mediator in England and Wales

**National mediation directory**

You can find a **civil mediator** through the Civil Mediation online directory - Find a Civil Mediator, which provides information about:

Mediation

Services

Pricing

The Civil Mediation Online Directory is owned and maintained by the Ministry of Justice. The mediation providers included in the directory are accredited by the Civil Mediation Council.

**Family mediation directory**

The aim of the Family Mediation Online Directory is to help parties to contact mediators local to them. Parties who are eligible for legal aid (public funding) can also contact the Community Legal Advice helpline for further information on locating a local mediator on **Telephone**: 0845 345 4345 **Minicom: 0** 845 609 6677, **Text:** 'legalaid' and your name to 80010. Advice can also be obtained via the Community Legal Advice online advisor service.

### Is access to the mediators' database free of charge?

Yes, access to the Civil Mediation Online Directory, the Family Mediator Online Directory and the Community Legal Advice website is **free of charge**.

**Related Links**

Civil Mediation Online Directory, Family Mediator Online Directory, Check if you can get legal aid, Community Legal Advice,

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## Mediators - Northern Ireland

Currently Northern Ireland does not have a database of mediators.

### How to find a mediator in Northern Ireland

Northern Ireland does not have a database of mediators. However, the following organisations provide a mediation service and can provide information on mediators.

**Related Links**

Law Society of Northern Ireland

The Bar of Northern Ireland

Family Mediation: Northern Ireland

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## Mediators - Scotland

This section helps you to find a mediator in Scotland.

### How to find a mediator in Scotland

Scottish Mediation administers the Scottish Mediation Register (SMR), which provides an independent register of mediators and mediation services who meet minimum 'practice standards' for mediating in Scotland. These standards are set by an independent Practice Standards committee and require minimum levels of training, experience and continuing professional development (CPD).

The 'find a mediator' page of the Scottish Mediation website offers free access to information about people who practise all kinds of mediation. The data on the page is updated by the mediators at least once a year and includes information on their training, CPD and areas of expertise.

One of the aims of the Scottish Mediation Register is to reassure people of the professional quality of the mediators they select by certifying that they meet the minimum standards. Mediators who appear on the SMR can call themselves a '**Scottish Mediation Registered Mediator**' and use the SMR logo next to their name.

The Scottish Mediation office also administers the Scottish Mediation Helpline, which provides advice and information for people on mediation and how to access it. Through the Helpline, Scottish Mediation can also arrange mediations through a panel of mediators on the SMR or refer people to an appropriate mediation service.
Scottish Mediation also supports and promotes the process of mediation for NHS complaints in Scotland – this work is funded by the Scottish Government. Further information about mediation and how to access it can be found on the Scottish Mediation website.
The Scottish Government has also published advice on resolving disputes without going to court, including advice about mediation, on the mygov.scot website.

**Is access to the mediators' database free of charge?**

Yes, access to information about mediators is **free of charge**.
To search for a mediator you can do following:
Access the website by clicking on the link to the Scottish Mediation Register or type the URL http://www.scottishmediation.org.uk/find-a-mediator/ into your browser and then follow the instructions to find the best mediator for you and your circumstances.
Contact Scottish Mediation via their website, by writing to them at 18 York Place, Edinburgh EH1 3EP, UK or telephoning them on +44 (0) 131 556 1221.

**Related Links**

Scottish Mediation
http://www.scottishmediation.org.uk/ Scottish Mediation Register
mygov.scot

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