

Consumer Sales and Guarantees Directive (1999/44) - Greece
National Law

Law 2251/1994 Protection of consumers

Adoption date for national laws: Wed Nov 16 00:00:00 CET 1994

In force date: Wed Nov 16 00:00:00 CET 1994

PRESIDENTIAL DECREE NO. 339 On package travel, in line with the Directive 90/314 (EEL 158/59) on package travel, package holidays and package tours.

Adoption date for national laws: Thu Sep 05 00:00:00 CEST 1996

In force date: Wed Sep 11 00:00:00 CEST 1996

Civil Code

Adoption date for national laws: Wed Aug 21 00:00:00 CEST 2002

In force date: Wed Aug 21 00:00:00 CEST 2002

Law 2251/1994 Protection of consumers

Adoption date for national laws: Wed Aug 21 00:00:00 CEST 2002

In force date: Wed Aug 21 00:00:00 CEST 2002

Law 2251/1994 Protection of consumers

Adoption date for national laws: Tue Jul 10 00:00:00 CEST 2007

In force date: Tue Jul 10 00:00:00 CEST 2007

Law 2251/1994 Protection of consumers

Adoption date for national laws: Tue Jul 10 00:00:00 CEST 2007

In force date: Tue Jul 10 00:00:00 CEST 2007

LAW 3587 Amendment and supplementation of Law 2251/1994 on "Consumers" protection" as in effect

Adoption date for national laws: Tue Jul 10 00:00:00 CEST 2007

In force date: Tue Jul 10 00:00:00 CEST 2007

PDF: [Greece UCP-EN_en.pdf](#)

Joint Ministerial Decision Number Z1-130 Harmonisation of Greek legislation with Directive 2088/122/EC of the European Parliament and of the Council of 14 January 2009 on the protection of consumers in respect of certain aspects of timeshare, long-term holiday product, resale and exchange contracts (OJ L 33 of 03.02.2009)

Adoption date for national laws: Mon Feb 21 00:00:00 CET 2011

In force date: Tue Feb 22 00:00:00 CET 2011

Ministerial Decision no. Z1-111, "Adaptation of Greek legislation to [...] b) Directive 2009/22 / EC of the European Parliament and of the Council of 23. April 2009 on on injunctions for the protection of consumers' interests (Codified version) published in the Official Journal of the EC no. L 110 of 1.5.2009, p.30, [...]

Adoption date for national laws: Wed Mar 07 00:00:00 CET 2012

In force date: Wed Mar 07 00:00:00 CET 2012

Law 2251/1994 Protection of consumers

Adoption date for national laws: Wed Mar 07 00:00:00 CET 2012

In force date: Wed Mar 07 00:00:00 CET 2012

Law no 2251/1994 Protection of consumers

Adoption date for national laws: Fri Aug 30 00:00:00 CEST 2013

In force date: Fri Jun 13 00:00:00 CEST 2014

Common Ministerial Decision No Z1-891 Adaptation of Greek legislation to Directive 2011/83/EU of the European Parliament and of the Council of 25 October 2011 on consumer rights, amending Council Directive 93/13/EEC and Directive 1999/44/EC of the European Parliament and of the Council and repealing Council Directive 85/577/EEC and Directive 97/7/EC of the European Parliament and of the Council, w

Adoption date for national laws: Fri Aug 30 00:00:00 CEST 2013

In force date: Fri Jun 13 00:00:00 CEST 2014

Ministerial Decision no. A2-718 - Codification of Rules on the Movement and Trade of Products and the Provision of Services

Adoption date for national laws: Thu Jul 31 00:00:00 CEST 2014

In force date: Thu Jul 31 00:00:00 CEST 2014

Decree No. 301/2002

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Mon Nov 04 00:00:00 CET 2002

PDF: [legislation342_en_en.pdf](#)

Decision of the Ministry of Trade No. Z1-404

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Thu Jun 28 00:00:00 CEST 2001

Decree No. 182/99 transposing Directive 94/47/EC into Greek law

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Wed Aug 25 00:00:00 CEST 1999

PDF: [legislation341_en_en.pdf](#)

Consumer Protection Act 2251/94

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Wed Nov 16 00:00:00 CET 1994

PDF: [legislation339_en_en.pdf](#)

Act No. 3927/2004

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

Timeshare Act

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

Decree No. 339/96 on packages transposing Directive 90/314

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Wed Sep 11 00:00:00 CEST 1996

PDF: [legislation340_en_en.pdf](#)

Act against unfair competition

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

Civil Code

Adoption date for national laws: Fri Jan 01 00:00:00 CET 9999

In force date: Fri Jan 01 00:00:00 CET 9999

Enforcement System

No results available

Cases

No. of protocol 1992

National ID: [No. of protocol 1992](#)

Common Name: link

Directive Part: Article 2, 2. Article 2, 1. Article 2, 2., (b) Article 2, 2., (a) Article 5, 1. Article 6 , 1. Article 5, 3. Article 6 , 2., - Article 6 , 2. Article 2, 2., (d) Article 2, 2., (c) Article 6 , 2., - Article 6 , 5. Article 6 , 4. Article 7, 1. Article 3, 2.

Decision type: Other

Decision date: Wed Jan 23 00:00:00 CET 2013

No. of protocol 2294

National ID: [No. of protocol 2294](#)

Common Name: link

Directive Part: Article 6 , 2., - Article 6 , 2. Article 3, 5., - Article 6 , 2., - Article 3, 5. Article 3, 2. Article 6 , 1.

Decision type: Other

Decision date: Mon Jan 28 00:00:00 CET 2013

Court decision number 575 / 2013 (A1, Civil Cases)

National ID: [Court decision number 575 / 2013 \(A1, Civil Cases\)](#)

Common Name: link

Directive Part: Article 2, 1. Article 3, 3. Article 3, 2.

Decision type: Supreme court decision

Decision date: Mon Apr 01 00:00:00 CEST 2013

Court decision number 1703 / 2013 (A2, Civil Cases)

National ID: [Court decision number 1703 / 2013 \(A2, Civil Cases\)](#)

Common Name: link

Directive Part: Article 2, 2. Article 2, 3. Article 2, 1. Article 2, 2., (d) Article 2, 2., (b) Article 2, 2., (c) Article 2, 2., (a) Article 3, 2. Article 3, 1.

Decision type: Supreme court decision

Decision date: Mon Aug 26 00:00:00 CEST 2013

No. of protocol 25194

National ID: [No. of protocol 25194](#)

Common Name: link

Directive Part: Article 2, 2. Article 2, 1. Article 2, 2., (b) Article 2, 2., (a) Article 3, 6. Article 5, 1. Article 5, 3. Article 2, 4. Article 2, 2., (d) Article 2, 2., (c) Article 7, 1. Article 2, 4., - Article 3, 3. Article 3, 2.

Decision type: Other

Decision date: Wed Nov 20 00:00:00 CET 2013

Court decision number 7549/2013

National ID: [Court decision number 7549/2013](#)

Common Name: link

Directive Part: Article 2, 2. Article 3, 5., - Article 2, 3. Article 2, 1. Article 2, 2., (d) Article 3, 5. Article 3, 2. Article 8, 1. Article 3, 1.

Decision type: Court decision in appeal

Decision date: Mon Dec 23 00:00:00 CET 2013

Court decision number 277/2014

National ID: [Court decision number 277/2014](#)

Common Name: link

Directive Part: Article 2, 2. Article 2, 3. Article 2, 1. Article 2, 2., (d) Article 2, 2., (b) Article 2, 2., (c) Article 2, 2., (a) Article 2, 5. Article 3, 1.

Decision type: Other

Decision date: Wed Jan 01 00:00:00 CET 2014

No. of protocol 5354

National ID: [No. of protocol 5354](#)

Common Name: link

Directive Part: Article 2, 1. Article 7, 1. Article 3, 6. Article 3, 2. Article 5, 1. Article 5, 3.

Decision type: Other

Decision date: Fri Mar 07 00:00:00 CET 2014

No. of protocol 7710

National ID: [No. of protocol 7710](#)

Common Name: [link](#)

Directive Part: Article 2, 2. Article 3, 5., - Article 2, 1. Article 2, 2., (b) Article 2, 2., (a) Article 3, 5. Article 3, 5., - Article 3, 6. Article 5, 3. Article 2, 4. Article 2, 3. Article 2, 2., (d) Article 2, 2., (c) Article 2, 4., - Article 3, 3. Article 3, 2. Article 3, 1.

Decision type: Other

Decision date: Fri Apr 04 00:00:00 CEST 2014

Court decision number 1636 / 2014 (A2, Civil Cases)

National ID: [Court decision number 1636 / 2014 \(A2, Civil Cases\)](#)

Common Name: [link](#)

Directive Part: Article 3, 5., - Article 3, 5. Article 3, 6. Article 3, 3. Article 3, 2. Article 3, 1. Article 3, 3.

Decision type: Supreme court decision

Decision date: Fri Jul 25 00:00:00 CEST 2014

Court decision number 769/2014

National ID: [Court decision number 769/2014](#)

Common Name: [link](#)

Directive Part: Article 2, 1. Article 3, 2. Article 5, 1.

Decision type: Court decision in appeal

Decision date: Mon Nov 03 00:00:00 CET 2014

Court decision number 32/2015

National ID: [Court decision number 32/2015](#)

Common Name: [link](#)

Directive Part: Article 2, 2. Article 2, 3. Article 2, 1. Article 2, 2., (d) Article 2, 2., (b) Article 2, 2., (c) Article 2, 2., (a) Article 3, 3. Article 3, 2. Article 3, 1.

Decision type: Court decision in appeal

Decision date: Fri Jan 16 00:00:00 CET 2015

Court decision number 796 / 2015 (A1, Civil Cases)

National ID: [Court decision number 796 / 2015 \(A1, Civil Cases\)](#)

Common Name: [link](#)

Directive Part: Article 2, 2. Article 2, 3. Article 2, 1. Article 2, 2., (d) Article 2, 2., (b) Article 2, 2., (c) Article 2, 2., (a) Article 3, 2. Article 3, 1.

Decision type: Supreme court decision

Decision date: Tue Jun 09 00:00:00 CEST 2015

No. of protocol 14541

National ID: [No. of protocol 14541](#)

Common Name: [link](#)

Directive Part: Article 2, 1. Article 7, 1. Article 3, 6. Article 3, 2. Article 8, 1. Article 3, 1. Article 5, 1. Article 5, 3.

Decision type: Other

Decision date: Wed Jun 10 00:00:00 CEST 2015

No. of protocol 24796

National ID: [No. of protocol 24796](#)

Common Name: [link](#)

Directive Part: Article 6 , 2., - Article 6 , 2. Article 3, 5., - Article 3, 5. Article 6 , 4. Article 6 , 1.

Decision type: Other

Decision date: Thu Oct 15 00:00:00 CEST 2015

Legal Literature

Athens: Nomiki Bibliothiki

Reference: [Athens: Nomiki Bibliothiki](#)

Title: Consumer protection Law

Author: KARAKOSTAS, I.

Publication Year: 2012

2η έκδοση, Αθήνα , Νομική Βιβλιοθήκη (2nd edition, Athens: Nomiki Bibliothiki)

Reference: [2η έκδοση, Αθήνα , Νομική Βιβλιοθήκη \(2nd edition, Athens: Nomiki Bibliothiki\)](#)

Title: Consumer protection law: greek- community: article by article interpretation of the L. 2251/1994 and other related laws

Author: ALEXANDRIDOU, E.

Publication Year: 2015

3η έκδοση, Αθήνα , Νομική Βιβλιοθήκη (3rd edition, Athens: Nomiki Bibliothiki)

Reference: [3η έκδοση, Αθήνα , Νομική Βιβλιοθήκη \(3rd edition, Athens: Nomiki Bibliothiki\)](#)

Title: Consumer Protection Law: L. 2251/1994 as in force: interpretation- case law- practical application

Author: KARAKOSTAS, I.

Publication Year: 2016

Εκδόσεις Δίκαιο & Οικονομία Π. Ν. Σάκκουλας (Dikaio & Oikonomia, P. N. Sakkoulas publications)

Reference: [Εκδόσεις Δίκαιο & Οικονομία Π. Ν. Σάκκουλας \(Dikaio & Oikonomia, P. N. Sakkoulas publications\)](#)

Title: Guide to the Special Law of obligations

Author: GEORGIADIS, A.

Publication Year: 2014

Αρμενόπουλος, τεύχος 2, σελ. 185 – περιοδικό (Armenopoulos, v. 2, p. 185 - magazine)

Reference: [Αρμενόπουλος, τεύχος 2, σελ. 185 – περιοδικό \(Armenopoulos, v. 2, p. 185 - magazine\)](#)

Title: Issues arising from the right of replacement in the law of sale

Author: ZAPRIANOS, N.

Publication Year: 2012

10η έκδοση, εκδόσεις Σάκκουλα (10th edition, Sakkoulas publications)

Reference: [10η έκδοση, εκδόσεις Σάκκουλα \(10th edition, Sakkoulas publications\)](#)

Title: Law of obligations: special part

Author: FILIOS, P.

Publication Year: 2011

Ευθύνη για «έλλειψη συμμόρφωσης» της παροχής και γενική ευθύνη για μη εκπλήρωση - Συγκριτική εξέταση με έμφαση στην αποκατάσταση της συμμόρφωσης και στη μείωση της αντιπαροχής μετά τις Οδηγίες (ΕΕ) 2019/770 και 2019/771. Εφαρμογές Αστικού Δικαίου & Πολιτικής Δικονομίας. 10/2021. pp. 1176-1188

Reference: [Ευθύνη για «έλλειψη συμμόρφωσης» της παροχής και γενική ευθύνη για μη εκπλήρωση - Συγκριτική εξέταση με έμφαση στην αποκατάσταση της συμμόρφωσης και στη μείωση της αντιπαροχής μετά τις Οδηγίες \(ΕΕ\) 2019/770 και 2019/771. Εφαρμογές Αστικού Δικαίου & Πολιτικής Δικονομίας. 10/2021. pp. 1176-1188](#)

Title: Liability for "non-compliance" of the provider and general liability for non-performance - Comparative examination with a focus on restoration of compliance and reduction of consideration following Directives (EU) 2019/770 and 2019/771

Author: TRIANTAFYLIDIS, V.

Publication Year: 2021

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Reference: [Νομική Βιβλιοθήκη \(Nomiki Bibliothiki\)](#)

Title: Seller's liability due to non-correspondence of the goods to the contract

Author: KARAKOSTAS, I., CHRISTIANOPOULOU, E.

Publication Year: 2010

2η έκδοση, εκδόσεις Σάκκουλα (2nd edition, Sakkoulas publications)

Reference: [2η έκδοση, εκδόσεις Σάκκουλα \(2nd edition, Sakkoulas publications\)](#)

Title: Special Law of obligations I

Author: KORNILAKIS, P.

Publication Year: 2012

Επισκόπηση Εμπορικού Δικαίου (περιοδικό), σελ. 342 – (Commercial Law Overview magazine), p. 342

Reference: [Επισκόπηση Εμπορικού Δικαίου \(περιοδικό\), σελ. 342 – \(Commercial Law Overview magazine\), p. 342](#)

Title: The guarantee of the supplier of durable consumer goods according to Article 5 paragraph 3, 2nd indent of Law 2251/1994, 2005

Author: BECHLIVANIS, A.

Publication Year: 2005

Χρονικά Ιδιωτικού Δικαίου, τ. ΙΕ, σελ. 404 – περιοδικό (Annals of Private Law, v. 15, p. 404 – magazine)

Reference: [Χρονικά Ιδιωτικού Δικαίου, τ. ΙΕ, σελ. 404 – περιοδικό \(Annals of Private Law, v. 15, p. 404 – magazine\)](#)

Title: The relationship between contractual and pre-contractual liability of the seller in the case of non-correspondence of the goods to the contract

Author: STRIGGAR, K.

Publication Year: 2015

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Reference: [Αρμενόπουλος, τεύχος 11, σελ. 1781 – περιοδικό \(Armenopoulos, v. 11, p. 1781 - magazine\)](#)

Title: The "beneficial" repair

Author: CHELIDONIS, A.

Publication Year: 2011

Other material

Legal and commercial guarantee

Title: [Legal and commercial guarantee](#)

Emanating from: General Directorate for Consumer Protection & Market Surveillance

Interim Report regarding the Sectoral Research on Electronic Commerce, according to Article 40 of the l. 3959/2011

Title: [Interim Report regarding the Sectoral Research on Electronic Commerce, according to Article 40 of the l. 3959/2011](#)

Emanating from: Hellenic Competition Commission

Are you a consumer? You have power! It suffices to know and to claim – your 10 basic rights

Title: [Are you a consumer? You have power! It suffices to know and to claim – your 10 basic rights](#)

Emanating from: Ombudsman of the Consumer