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Cyprus

**Which authority decides on a claim for compensation in cross-border cases?**

No information available.

**Can I send my claim directly to the deciding authority in this country even in cross-border cases (without having to go via the assisting authority in my home country)?**

You can send your claim directly to the deciding authority in that country even in cross-border cases.

**In which language(s) do the compensation authorities(s) accept the:**

**– claim?**

In Greek and English.

**– supporting documents?**

In Greek and English.

**If the compensation authority translates the claim/supporting documents from another EU country, who pays for this?**

Not applicable.

**Are there administrative or other charges to be paid in this country for processing my claim (received from another EU country)? If so, how can I pay these?**

No.

**If I need to be present during the procedure and/or when my claim is being decided upon, can I be reimbursed for my travelling costs? How can I claim them? Who do I have to contact?**

You are not required to be present.

**Is an interpreter provided, in case I have to be personally present?**

Not applicable.

**Will medical certificates, given by doctors in my country of residence, be accepted or recognised – or will my health/injury have to be examined by your own medical experts?**

Medical certificates issued by doctors in your country of residence will be accepted.

**Will I be reimbursed for my travelling costs, if I have to undergo a medical examination in this country?**

Not applicable.

**How long does it take approximately to get a decision on compensation from the competent authority/body?**

It takes 6 months from the date on which all the information is available for a decision to be made.

**In which language will I receive the decision on my claim?**

In Greek and English.

**If I am not satisfied with the decision, how can I challenge it?**

You can challenge the decision by filing a claim before the Administrative Court within 75 days of the decision.

**Can I get legal aid (help from a lawyer) under the other country's rules?**

You can apply for legal aid in relation to the legal proceedings concerning your case.

**Are there any victim support organisations in this country that can help me claim compensation in a cross-border case?**

You can get information on claiming compensation by directly contacting [Social Insurance Services](#).

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