

Home>Your rights>Victims of crime>Compensation>**If my claim is to be sent from this country to another EU country**  
**If my claim is to be sent from this country to another EU country**

England and Wales

**Which authority will help me send a claim to another EU country?**

**Criminal Injuries Compensation Authority (CICA)**

Alexander Bain House

Atlantic Quay

15 York Street

G2 8JQ

Glasgow

Telephone : 0300 003 3601

Web : <https://www.gov.uk/government/organisations/criminal-injuries-compensation-authority>

**What is the role of the assisting authority?**

We will assist residents of the UK injured in another EU country to claim compensation from that country.

**Will this authority translate the supporting documents, if the outgoing claim needs this? If so, who pays for this?**

We may obtain and pay for the translation of supporting documents.

**Are there administrative or other charges to be paid when the claim is sent abroad?**

We do not charge for our services, but we will not pay the costs of submitting an application where this charge is levied by another EU country.

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