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## Mediators

### Estonia

This section will help you find a mediator in Estonia.

At the moment, Estonia does not have a general website or database concerning mediators. Pursuant to the Conciliation Act, anyone meeting the requirements laid down in the Act may act as a conciliator. There is no State monitoring of the activities of conciliators.

Pursuant to the Conciliation Act, the following may be a conciliator:

a natural person entrusted by the parties with carrying out the conciliation procedure and helping to resolve the dispute. The conciliator may act through a legal person with whom they are in an employment or other contractual relationship;

an attorney-at-law — the list of members of the Estonian Bar Association is available on its [website](#);

a notary — a list of notary's offices is available on the [website](#) of the Chamber of Notaries;

in the case laid down in the Conciliation Act, a State or local government conciliation body.

Some copyright-related disputes (cf. the [Copyright Act](#)) are resolved by a committee of copyright experts in the role of conciliator. This committee has been set up under the Ministry of Justice.

Although the concept of 'ombudsman' is not used in the Chancellor of Justice Act, the Chancellor of Justice also performs the functions of an ombudsman, in monitoring whether government bodies comply with people's fundamental rights and freedoms and with the principles of good governance and also monitoring local governments, legal persons in public law and private entities performing public functions. Since 2011 the Chancellor of Justice has also performed the functions of the ombudsman for children under Article 4 of the Convention on the Rights of the Child. You can find out more on the [website](#) of the Chancellor of Justice.

Resolving collective labour disputes is the function of the Public Conciliator, and more information is available on the [website](#).

You can also contact the following non-government organisations:

The [Estonian Association of Mediators](#) provides information in both Estonian and English. The contact person is [Anneli Liivamägi](#).

The [Estonian Union for Child Welfare](#) is a non-profit association that supports children's rights. Its activities include giving advice to parents who wish to separate or divorce, encouraging them to use the services of conciliators in order to protect their children's interests. The Union has organised training sessions on the subject of family mediation.

The [Estonian Insurance Association](#) has set up an insurance mediator to deal with disputes between insurance holders and insurers or insurance brokers.

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